User Guide

Nokia 105

Issue 1.1 EN

Psst...

This guide isn't all there is...

For the online user guide and troubleshooting help, go to **www.nokia.com/support**.

For info on Microsoft Mobile Service terms and Privacy policy, go to **www.nokia.com/privacy**.

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User Guide

Nokia 105

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For your safety

Read these simple guidelines. Not following them may be dangerous or illegal. For further info, read the complete user guide.

SWITCH OFF IN RESTRICTED AREAS

Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.

QUALIFIED SERVICE

Only qualified personnel may install or repair this product.

BATTERIES, CHARGERS, AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by Microsoft Mobile for use with this device. Do not connect incompatible products.

KEY YOUR DEVICE DRY

Your device is not water-resistant. Keep it dry.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

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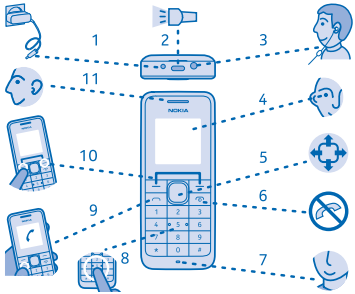
Get started

Get to grips with the basics, and have your phone up and running in no time.

Keys and parts

Explore the keys and parts of your new phone.

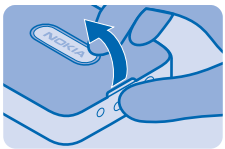
1 Charger connector
2 Flashlight
3 Headset connector (3.5 mm)
4 Screen
5 Scroll key
6 End/Power key
7 Microphone
8 Keypad
9 Call key
10 Selection keys
11 Earpiece



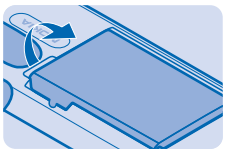
Insert the SIM card and battery

Read on to learn how to insert a SIM card into your phone.

1. Switch the phone off, and remove the back cover.



2. If the battery is in the phone, lift it out.



3. Slide the SIM under the holder with the contact area face down.

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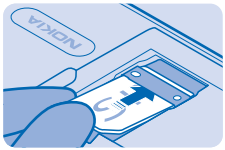
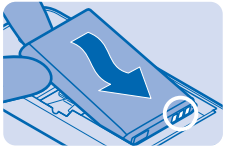
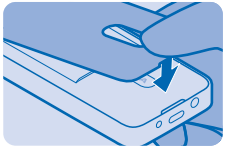


4. Line up the battery contacts, and push the battery in.



5. Press the back cover down until it locks into place.

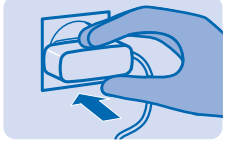


6. To switch on, press and hold until the phone vibrates.

Charge the battery

Your battery has been partially charged at the factory, but you may need to recharge it before you can use your phone.

1. Plug the charger into a wall outlet.



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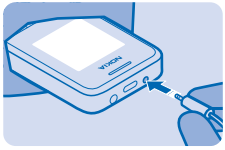
2. Connect the charger to the phone. See 5 on page 20. When done, unplug the charger from the phone, then from the wall outlet.



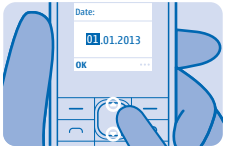
Switch your phone on

Ready? Switch your phone on, and start using it.

1. Press and hold the power key.

2. To set the time, press up or down. Press **OK**.

3. To set the date, press up or down. Press **OK**. Your phone is now ready.



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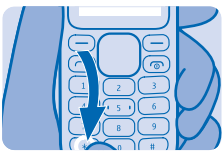
Lock the keys

Lock the keys when not using your phone.

1. Select **Menu**, and press ***.

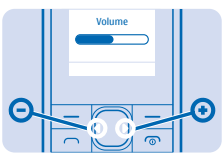
2. To unlock, select **Unlock**, and press ***.



Change the volume

You can control the audio in several ways.

1. Scroll left or right to change the volume.



2. You can connect a compatible headset or other compatible device to the headset connector.

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3. To use the loudspeaker on your phone when calling, select **Loudsp.**. You can also use the loudspeaker when listening to radio.

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Basics

Learn how to get the most out of your new phone.

Explore your phone

Explore your phone with a simple key press.

1. To see the apps and features of your phone, press **Menu**.

2. To go to an app or feature, press the scroll key up, down, left, or right.

3. To open the app or select the feature, press **Select**.

4. To go back to the previous view, press **Back**.

5. To go back to the home screen, press .

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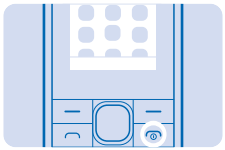
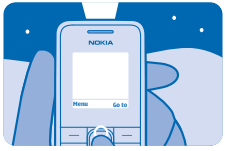


6. To use the flashlight, press the scroll key up twice. To switch off, press up once. Do not shine the light in anyone's eyes.



Write text

Writing with the keypad is easy and fun.

Press a key repeatedly until the letter is shown.

Type in a space
Press **0**.

Type in a special character or punctuation mark
Press and hold *.

Switch between character cases
Press **#** repeatedly.

Type in a number
Press and hold **#**. To go back to letter mode, press and hold **#**.

Use predictive text

To speed up your writing, your phone can guess what you are starting to write. Predictive text is based on a built-in dictionary. This feature is not available for all languages.

1. Select **Options** > **Dictionary** and the language.
2. Start writing a word. When the word you want is shown, press **0**.

Change a word
Press * repeatedly until the word you want is shown.

Add a new word to the dictionary
If the word you want isn't in the dictionary, write the word, select **Spell**, and type in the word.

Switch between predictive and traditional text
Press **#** repeatedly.

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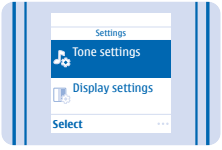
Switch predictive text off
Select **Options** > **Dictionary** > **Dictionary off**.

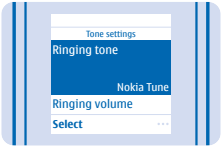
Change the ringtone

Set a different ringtone for each profile.

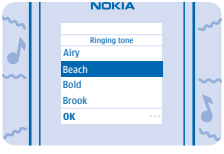
1. Select **Menu** > **Settings** > **Tone settings**.



2. Select **Ringing tone**.



3. Pick a ringtone, and select **OK**.



Tip: To switch quickly to silent profile, press and hold **#**.

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People & messaging

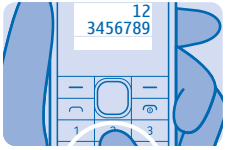
Contact your friends and family, and share files, such as photos, using your phone.

Make or answer a call

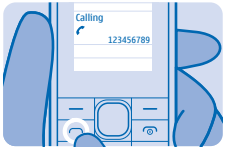
Read on and learn how to make or answer a call with your new phone.

1. Type in the phone number.

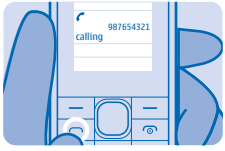
To type in the + character, used for international calls, press * twice.



2. Press to make the call. To end the call, press .



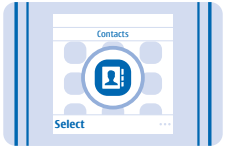
3. When someone calls you, press to answer.



Save a name and phone number

Add a new name and number to your phone.

1. Press **Menu**, and select **Contacts**.



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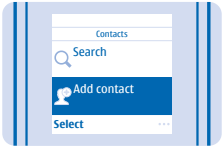
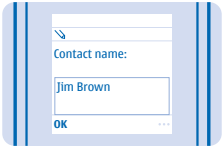
2. Select **Add contact**.



3. Write the name, and press **OK**, then type in the number, and press **OK**.



Save numbers in five separate phonebooks

To use separate phonebooks, save contacts in the phone memory.

1. Press **Menu**, and select **Contacts** > **Settings**.
2. To use the phone memory, select **Memory in use** > **Phone**.
3. Select **Multi-Phonebook** > **Phonebook style** > **Multi-Phonebook**.
4. To add a contact to a phonebook, press **Menu**, and select **Contacts** > **Settings**.
5. Select **Multi-Phonebook** > **Manage contacts**.
6. Select a contact, and mark a phonebook.
7. Press **Done**, and save the changes.

Select which phonebook to use
Select **Multi-Phonebook** > **Current phonebook** and the phonebook you want to use.

Rename a phonebook
Select **Multi-Phonebook** > **Rename phonebooks** and the phonebook, write the name, and press **OK**.

Send and receive messages

Keep in touch with your friends and family through text messages.

1. Select **Menu** > **Messages**.
2. Select **Create message**.
3. Write your message.
4. Select **Options** > **Send**.
5. Type in a phone number, and select **OK**. Your message is sent.
6. To read a received message, select **Show** on the home screen.
7. To read the rest of the message, press down.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

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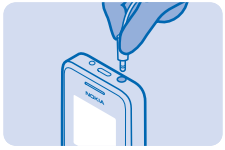
Entertainment

Having a spare moment and in need of entertainment? Learn how to listen to the radio on your phone.

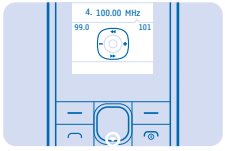
Listen to the radio

Use your phone to listen to the radio.

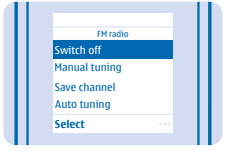
1. Connect a headset, and select **Menu** > **Radio**. The headset cable works as the radio antenna.



2. To go to the next channel, press down.



3. To close the radio, press **Options**, and select **Switch off**.



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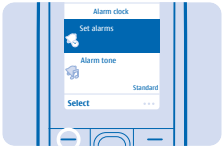
Office

Learn how to use the calendar to keep yourself organised.

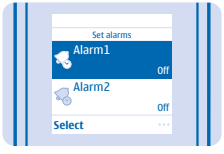
Set an alarm

Use your phone as an alarm clock.

1. Select **Menu** > **Clock** > **Set alarms**.

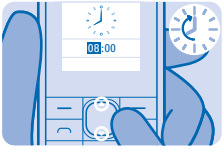


2. Select an alarm.



Tip: You can set up to five different alarms.

3. To set the hour, press up or down. To set the minutes, press right and then up or down. Press **OK**.



Nokia Life

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Nokia Life is a set of services giving you relevant info on topics such as health, agriculture, education, and entertainment.

The updates are delivered in text messages to the Nokia Life inbox, in your local language.

To get started, open the Nokia Life app, then accept the service disclaimer.

Nokia Life may not be available in all regions.

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Phone management & connectivity

Take care of your phone and its contents. Learn how to connect to accessories and networks, transfer files, create backups, lock your phone, and keep the software up to date.

Remove private content from your phone

If you buy a new phone, or otherwise want to dispose of or recycle your phone, here's how you can remove personal info and content.

When removing private content from your phone, pay attention to whether you are removing content from the phone memory or the SIM card.

1. To remove messages, select **Menu** > **Messages** > **Delete messages**.
2. Go to the folder you want to empty, and select **Delete all** or **All read**. To remove all messages from your phone, empty all the folders separately.
3. To remove contacts, select **Menu** > **Contacts** > **Delete** > **Delete all** and the location.
4. To remove call info, select **Menu** > **Call register** > **Delete recent call lists** > **All**.
5. Check that all your personal content has been removed.

Remove all content from your phone and restore the original settings
To reset your phone to its original settings and to remove all your data, on the home screen, type in ***#7370#**.

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After-sales policy

Need assistance after you've bought your phone?

Contact the store where you bought it for help and advice.

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Feature-specific information

1 The images in this guide may differ from your device screen.

2 The antenna area is highlighted.

3 Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

4 **Important:** This device is designed to be used with a standard SIM card (see figure) only. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card. Please consult your mobile operator for the use of a SIM card that has a mini-UICC cutout.

5 If the battery is completely discharged, it may take up to 20 minutes before the charging indicator is displayed.

6 Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

7 **Note:** You can set the phone to ask for a security code. The pre-set code is 12345, but you can change it to protect your privacy and personal data. Note, however, that when you change the code, you need to remember the new code, as Microsoft Mobile is not able to open or bypass it.

Product and safety info

Network services and costs

You can only use your device on the GSM 900, 1800 networks. You need a subscription with a service provider.

You may also need to subscribe to some features.

Emergency calls

1. Make sure the device is switched on.
2. Check for adequate signal strength.

You may also need to do the following:

- Put a SIM card in the device.
- Switch the call restrictions off in your device, such as call barring, fixed dialling, or closed user group.
- If the device keys are locked, unlock them.

3. Press the end key repeatedly, until the home screen is shown.
4. Type in the official emergency number for your present location. Emergency call numbers vary by location.
5. Press the call key.
6. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your device on for the first time, you are asked to create your Nokia account. To make an emergency call during the account setup, press the call key.

Important: Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

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- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorised modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- For optimal performance, switch the device off and remove the battery from time to time.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

Recycle

Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. All materials of the device can be recovered as materials and energy. Check how to recycle your Nokia products at **www.nokia.com/recycle**.

Crossed-out wheeled-bin symbol

The crossed-out wheeled-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority, or go to **www.nokia.com/support**. For more info on the environmental attributes of your device, see **www.nokia.com/ecoprofile**.

Battery and charger info

Use your device only with an original BL-5CB rechargeable battery.

Charge your device with AC-11X or AC-11N charger. Charger plug type may vary.

Microsoft Mobile may make additional battery or charger models available for this device.

Important: Talk and standby times are estimates only. Actual times are affected by, for example, network conditions, device settings, features being used, battery condition, and temperature.

Battery and charger safety

Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

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Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Accessibility solutions

Microsoft Mobile is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit **www.nokiaaccessibility.com**.

Hearing

Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Protect your device from harmful content

Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content.
- Only install and use services and software from sources that you trust and that offer adequate security and protection.
- Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. Microsoft Mobile does not endorse or assume liability for such sites.

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Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment.

Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves.

For information on SAR, see the printed user guide, or go to **www.nokia.com/sar**.

Original accessories

For availability of approved accessories, check with your dealer.

An extensive range of accessories is available for your device. For more details, see **www.nokia.com/accessories**.

Practical rules about accessories

- Keep all accessories out of the reach of small children.
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
- Check regularly that accessories installed in a vehicle are mounted and are operating properly.
- Installation of any complex car accessories must be made by qualified personnel only.

Battery

Type: BL-5CB

Talk time:

Up to 12.53 hours.

Standby:

Up to 35 days.

Important: Battery talk and standby times are estimates only. Actual battery talk and standby times depend on SIM cards, features used, battery age and condition, temperatures to which battery is exposed, network conditions, and many other factors, and may be significantly shorter than those specified above. Ringing tones, hands free call handling, use in digital mode, and other features will also consume the battery, and the amount of time a device is used for calls will affect its stand-by time. Likewise, the amount of time that the device is turned on and in the standby mode will affect its talk time.

Support messages

To help you take maximum advantage of your phone and services, you receive free customised text messages from Microsoft Mobile. The messages contain tips and tricks and support.

To stop receiving the messages, select **Menu**.

To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription are sent to Microsoft Mobile when you use the phone for the first time. Some or all information may

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also be sent to Microsoft Mobile when updating software. This information may be used as specified in the privacy policy, available at **www.nokia.com**.

Copyrights and other notices

DECLARATION OF CONFORMITY

CE 0168

Hereby, Microsoft Mobile Oy declares that this RM-908 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at **www.nokia.com/global/declaration/declaration-of-conformity**.

The availability of products, features, apps and services may vary by region. Microsoft Mobile may, in its sole discretion, change, correct or discontinue any of its services in whole or in part. For more info, contact your dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Microsoft Mobile reserves the right to revise this document or withdraw it at any time without prior notice.

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The availability of particular products, services and features may vary by region. Please check with your local dealer for further details and availability of language options.

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In the event of any inconsistencies between the English language version and any Indic language translation, the English language version shall always prevail over the Indic language translation.

Warranty Terms and Conditions

The following terms and conditions are applicable for this model:

1. This device carries a 12 months warranty from the date of purchase. The warranty period commences from the date of purchase of the handset by the consumer.
2. In case of any manufacturing defect that arises during the warranty period, the consumer shall visit the retail outlet from where he/she purchased the handset or any other authorized retail outlet for assistance. However, any Nokia Care Centre shall not be responsible for any repair, replacement or other after-sale service during or after the warranty period.
3. The Consumer shall be required to carry proof of purchase (proof of purchase would be the invoice/bill), to claim his warranty, to the retail outlet. Warranty cannot be availed without the proof of purchase.
4. Warranty covers only the replacement of the device, charger and the battery in case of a manufacturing defect for a period as specified below.

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5 The defective handset/battery/charger, which are within the warranty period, shall be replaced with a new handset/battery/charger within a reasonable period of time by the retail outlet. However, no replacement would amount to renewal/extension of the warranty period. There will only be a replacement of the individual defective unit (handset/battery/charger) and there will be no replacement for the full sales pack. Further no service/repair will be offered on the handset/battery/charger at any time.

6 There shall be no warranty provided if the damage to the handset or its failure to operate adequately is caused due to the following:-

(i) accident, misuse or mishandling of the handset by the consumer, which includes but it not limited to the following:-

a. LCD display is damaged or broken

b. Handset physically damaged or broken

c. SIM door lock is physically damaged or broken

d. Charging socket pin is physically damaged or broken

e. Handset is physically tampered or opened

f. Headset jack is damaged or deformed

g. Exposure to any liquid or abnormal voltage

(ii) Normal wear and tear

(iii) Any third party software, settings, content, data, or links installed or downloaded onto the handset at any time.

(iv) Any product, accessory, software, data, content and/or service not manufactured or supplied by Microsoft Mobile, or was used otherwise than for its intended use.

(v) The consumer does not abide by the user guide.

(vi) The handset has been opened, modified, or repaired without Microsoft Mobile's authorization, or repaired with unauthorized spare parts.

7 There shall be no warranty that Microsoft Mobile software will meet your requirements, will work in combination with any hardware, software, data, content or service provided by a third party, That the operation of any software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.

8 Microsoft Mobile shall only be liable to the extent of warranty provided by it and not for any additional warranty, that may be, provided by the retail outlet.

9 Microsoft Mobile, its distributor, or the retail outlet is not responsible for any replacement service beyond the warranty period.

10 Handset – 12 months warranty.

11 Charger & Battery- 6 months warranty

LIMITATION OF LIABILITY

To the extent permitted by applicable law(s), Microsoft Mobile, its distributor or the retail outlet shall not under any circumstances be liable, either expressly or implicitly, for any damages or losses of any kind whatsoever resulting from loss of, damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was a result of a defect in your handset. Please note that you should always back up all data and content (including, without limitation, any licence numbers and activation codes) stored on your handset before taking your handset in for service since service activities will erase all data from your handset.

To the extent permitted by applicable law(s), Microsoft Mobile, its distributor or the retail outlet shall not under any circumstances be liable for any loss of profit, products or functionality, business, contracts, revenues or anticipated savings, increased costs or expenses, or for any indirect, consequential or special loss or damage.

To the extent permitted by applicable law(s), the liability of Microsoft Mobile, its distributor and the retail outlet shall be limited to the purchase value of your Product. The limitations in this clause shall not apply in case of negligence or intentional misconduct of Microsoft Mobile, its distributor or the retail outlet, or in case of death or personal injury resulting from their proven negligence.

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Terms of use

Service Terms

1. Acceptance

These Microsoft Mobile Service Terms together with the Privacy Policy and all other additional terms and information that may be provided within the Service (collectively “Terms”) govern your use of the service, site, content and software (collectively the "Service"). By registering for or using the Service or any portion of it you accept these Terms.

The Terms constitute an agreement between you and Microsoft Mobile Ltd., Keilalahdentie 2-4, 02150 Espoo, Finland including its subsidiaries and suppliers (collectively “Microsoft Mobile”), defining your and Microsoft Mobile’s rights and responsibilities with respect to the Service.

2. Eligibility

To use the Service, you must be at least thirteen (13) years of age. If you are under thirteen (13) years of age, or at least thirteen (13) years of age but a minor where you live, you must have your parent or legal guardian accept your registration on your behalf and approve your use of the Service. Anyone completing the registration must be legally competent.

3. Registration and Termination

To use a Service you may need to register and create a Nokia Account with username and a password. You may need to provide us with certain personal and other information. Microsoft Mobile may verify your email address before your Nokia Account can be used. Upon first use of your device and each time you update the Nokia device software, a text message will be sent to Microsoft Mobile. The creation of a Nokia Account will require data transmission. Data transmission costs may apply.

You agree to provide truthful and complete information when you register for the Service and to keep that information updated. You must take due care to protect your username and password against misuse by others and promptly notify Microsoft Mobile about any misuse. You, and your parent or legal guardian if you are a minor, are personally responsible for any use of the Service.

You may terminate your registration if you no longer wish to use the Service. After termination, you will no longer have access to the Service. Microsoft Mobile may terminate your registration or restrict your access to certain parts of the Service if Microsoft Mobile reasonably believes that you have breached the Terms or with prior notice if you have not signed into the Service with your username in the past six (6) months.

Except as set forth in the Privacy Policy, Microsoft Mobile is not responsible for any removal or loss of the information or content you have submitted to the Service. When information or content is removed from the Service by either you or Microsoft Mobile, traces or copies may still remain elsewhere.

4. Licenses

Microsoft Mobile grants you a non-exclusive, non-transferable license, revocable at any time at Microsoft Mobile’s sole discretion, to access and use the Service strictly in accordance with the Terms. Use of the Service does not grant you any intellectual property rights in or to any information or content in the Service.

As part of the Service, Microsoft Mobile may provide you with content developed by Microsoft Mobile or its licensors (“Content”). Microsoft Mobile grants you a non-exclusive and perpetual license to use Content for the purpose it is intended, unless otherwise defined in the applicable Terms or the purchase order. Some Content may only be available to residents of certain geographical areas. You are bound by any restrictions applicable to specific Content you obtain through the Service. Any license acquired to third-party Content is a binding agreement between you and the third-party Content provider. You have only the rights to the Content which are expressly granted here.

As part of the Service, Microsoft Mobile may provide you with certain software developed by Microsoft Mobile, or its licensors (“Software”). Your use of Software may be subject to separate terms and conditions that you must accept before using the Software. If there are no separate terms and conditions applicable to such Software, the following terms apply: Microsoft Mobile grants to you a limited, non-exclusive, non-transferable right to install and use the Software on your computer and/or mobile device. You may not copy the Software, except to make a single archival backup copy. You may not distribute, transfer the right to use, modify, translate, reproduce, resell, sublicense, rent, lease, reverse engineer, or otherwise attempt to discover the source code of or make derivative works of the Software. For open source licensed software, applicable open source license terms apply. Your use of the Software indicates your acceptance of any applicable terms and conditions.

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You may be able to submit information or content ("Material") to the Service. Microsoft Mobile does not claim ownership in your Material. Your submission of Material does not transfer ownership of rights of the Material to Microsoft Mobile. Microsoft Mobile is only transmitting the Material and is not responsible for editorial control over it. By submitting Material to the Service you grant Microsoft Mobile a worldwide, non-exclusive, sub-licensable, assignable, fully paid-up, royalty-free, perpetual and irrevocable license to use, copy, publicly perform, display, distribute in any media and modify the Material to incorporate the Material into other works, and to grant similar sublicenses to the extent necessary for Microsoft Mobile to provide the Service. You may be able to adjust this grant in the privacy and other settings of the Service.

You are solely responsible for taking backup copies of the data you store on the Service, including Content you upload. If the Service is discontinued or canceled, Microsoft Mobile may permanently delete your data. Microsoft Mobile has no obligation to return data to you after the Service is discontinued or canceled.

5. Using the Service

You agree to:

- Comply with applicable laws, the Terms and good manners;
- Use the Service only for your personal, non-commercial purposes;
- Not submit unlawful, offensive, inaccurate, misleading, abusive, pornographic, harassing, libelous or otherwise inappropriate Material;
- Obtain any consents, permission or licenses that may be legally required for you to submit any Material;
- Respect the privacy of others;
- Not distribute or post spam, unreasonably large files, chain letters, pyramid schemes, viruses; or
- Not use any other technologies or initiate other activities that may harm the Service, or the interest or property of the Service users.
- Not to use any automated systems or means to access, acquire, copy or monitor any part of the Service; and
- Accept responsibility for the consequences related to the Material that you post.

Microsoft Mobile may but has no obligation to:

- Monitor or moderate any Content or Material;
- Remove any Material from the Service; and
- Restrict access to any part of the Service at any time in its sole discretion.

6. Content

Before downloading or accessing any Content, please check whether the Content which you wish to access is restricted by age or marked as potentially 'offensive' or 'explicit'. Microsoft Mobile shall not be responsible for any claims or offense caused or suffered by you accessing such Content.

You agree:

- To use the Content only for your personal, non-commercial purposes;
- To use the Content in accordance with the restrictions set out in the applicable laws, additional terms, guidelines and policies or on the product pages that apply to that particular piece of the Content;
- Not to make copies, give, sell, resell, loan, rent, offer, broadcast, send, distribute, transfer, communicate to the public, reproduce, modify, display, perform, commercially exploit or make the Content available unless otherwise authorised in the applicable Terms and to advise Microsoft Mobile promptly of any such unauthorised use;
- Not to remove, circumvent, reverse engineer, decrypt, or otherwise alter or interfere with any applicable usage rules or attempt to circumvent digital rights management or copy protection features associated with the Content or any other technologies used to control the access to or use of the Content or its identifying information;
- Not to use any automated systems or means, except for those provided by us, for the selection or downloading of the Content; and
- Not to give out your password or otherwise allow other people to access the Content. The restrictions on copying that apply to applicable media also apply to the Content accessed as part of this Service.

The Content is owned and/or controlled by Microsoft Mobile and/or its respective licensors and is protected by intellectual property laws. The third party Content provider is solely responsible for any Content it provides, any warranties to the extent that such warranties have not been disclaimed and for any claims you may have relating to that Content or your use of that

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Content. However, Microsoft Mobile may enforce the third party Content license terms against you as a third party beneficiary of those terms. The third party Content providers are third-party beneficiaries under these Terms and may enforce the provisions that directly concern the Content in which they have rights. Microsoft Mobile may be acting as an agent for third party Content provider in providing the Content to you. Microsoft Mobile is not a party to the transaction between you and the third party Content provider for such Content.

7. Allegations of Copyright Infringement

You may notify Microsoft Mobile of copyright infringement on the Service by providing notice (a) by email with “Copyright Notification” in the subject line to copyright.notices@microsoft.com, (b) by a document titled “Copyright Notification” mailed to Nokia Inc. Copyright Agent, 200 S. Mathilda Ave., Sunnyvale, CA 94086 USA or (c) via the online form, if available. Your notice must:

1. identify the original copyrighted work you claim is infringed;
2. identify the content on the Service that you claim is infringing the copyrighted work. Please provide enough detail for Microsoft Mobile to locate the allegedly infringing content on the Service;
3. provide your contact information, including your full name, mailing address, telephone number, and email address, if available;
4. provide a statement that you have a good faith belief that the use of the content in the manner complained of is not authorised by the copyright owner, its agent, or the law;
5. provide this statement: "I swear, under penalty of perjury, that the information in this notification and complaint is accurate and that I am the copyright owner, or am authorised to act on behalf of the copyright owner of an exclusive right that is infringed."; and
6. provide your signature, as applicable.

8. Notices

Microsoft Mobile may post notices within the Service. Microsoft Mobile may also send you notices about products and services to the email address or telephone number you have provided to us. You are deemed to have received such notices at the latest within seven (7) days from Microsoft Mobile sending or posting those. Your continued use of the Service constitutes your receipt of all notices regardless of delivery method.

9. Fees

Your use of the Service may be or may become subject to charges.

Any fees charged by Microsoft Mobile will be announced separately in connection with the Service.

Use of the Service may involve transmission of data through your service provider’s network. Prices listed within the Service do not include possible data transmission, text message, voice or other service provision charges by your network service provider.

Microsoft Mobile assumes no responsibility for the payment of any charges of your service providers.

10. Order and Payment Terms

"Order" shall mean the selection of payable Content and/or subscription to Content offered by Microsoft Mobile and available in the Service and submission of payment method, as well as submitting the order by selecting the "buy", "ok", "I accept" or other similar confirmation of acceptance in the order flow or providing other indication of acceptance terms that are presented to you in the order flow.

To place an Order within the Service, you must have reached the age of legal competence or majority according to the applicable legislation. If you have not reached the age of legal competence or majority, you may place Orders only with the prior consent of your parent or legal guardian.

You agree that all Orders shall be legally valid and binding. All Orders are subject to acceptance by Microsoft Mobile.

You may pay by credit or debit card, network service provider billing, or other payment methods if available.

Your credit or debit card must have a billing address in the country where the Content is offered by the Service. Microsoft Mobile will charge your credit card or debit your bank account within a reasonable time after you have made your Order. All credit card payments are subject to validation checks and authorisation by the card issuer.

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If you choose network service provider billing, charges will appear on your mobile phone bill or be deducted from your prepaid account if it is a prepaid account. Some network service providers may subject your usage of the Service to additional terms and conditions including placing limits on the amount of charges possible with network service provider billing. Charges in excess of network service provider limits or account balance may be rejected.

You agree to pay the charges related to your Order, to ensure that the instrument of payment is valid at the time of the Order, that you are the rightful holder of the instrument and that the instrument is used within its credit limits.

The Content that is delivered is licensed to you. You agree to use such Content solely as permitted in these Terms and in any additional terms that you may be presented in the order flow.

The Service may offer subscriptions. You authorise the Service to place a periodical charge during the period of the subscription. The Service may also offer a trial period. If your Order involves a trial period (also known as try-and-buy), you may be charged when the trial period expires, unless you cancel in accordance with the subscription/trial terms.

The prices in the Service may change from time to time. Prices include applicable taxes in effect at the time of your transaction, unless otherwise stated. There may be instances where you incur additional charges from your bank or credit card provider based on currency conversion rates used and/or additional fees assessed. Microsoft Mobile assumes no responsibility for the payment of bank or any other third party service fees or charges.

11. Cancellations and Refunds

You agree to the electronic delivery of Content being initiated concurrently with the placement of your Order. You will not be able to cancel your Order once it has been processed. The nature of the Content is such that it cannot be returned.

In the event that after your Order you discover and promptly inform Microsoft Mobile within 48 hours that (a) the Content you have ordered is faulty; (b) the Content Microsoft Mobile delivers to you does not match the description of the Content you ordered via the Service; or (c) technical problems delayed or prevented delivery of your Content or accidental multiple orders caused by such technical problems, your sole and exclusive remedy with respect to such Content will be either replacement of such Content, or refund of the price paid for such Content, as determined solely by Microsoft Mobile. Otherwise, no refunds are available. If you encounter any of the above issues, please contact Nokia Customer Care.

Please note that Nokia Customer Care may not be able to process your customer support request if you are unable to provide your transaction ID, which is provided to you by Microsoft Mobile following your Order from the Service. Microsoft Mobile may only process refunds for Content where the total price is above the monetary limit stipulated in applicable local legislation.

12. Feedback to Microsoft Mobile

By submitting any ideas, feedback and/or proposals ("Feedback") to Microsoft Mobile through the Service or other means, you acknowledge and agree that: (1) Microsoft Mobile may have similar development ideas to the Feedback; (2) your Feedback does not contain confidential or proprietary information of you or any third party; (3) Microsoft Mobile is not under any obligation of confidentiality with respect to the Feedback; (4) Microsoft Mobile may freely use, distribute, exploit and further develop and modify Feedback for any purpose; and (5) you are not entitled to any compensation of any kind from Microsoft Mobile.

13. Social Activities and Location Sharing

You may use features in the Service to share your location, status, content, Materials or personal information or to interact with other users, sites and services. By using these features you agree that Microsoft Mobile may use and provide that information to other services and persons with whom you choose to interact or share this information. Users of these services and persons, such as your contacts, may see your location, status and/or personal information. In using these features you agree not to share information, Content or Material or to link to any service or site that: (a) contains content or other material that is illegal or inappropriate; or (b) exploits intellectual property rights without authorisation or encourages users to piracy. Any interaction does not involve Microsoft Mobile and is solely between you and the other user(s).

14. Availability and Technical Requirements

The availability of Content and the Service may vary and is subject to Microsoft Mobile's sole discretion. Microsoft Mobile expressly disclaims any representation or warranty that any particular Content or Service will be available. The Service may not be available in all countries and may be provided only in selected languages. The Service, operations and some features may also be dependent on the network, compatibility of the devices used and the content formats supported.

To access the Service, you may need to download a specific piece of software developed by Microsoft Mobile or by another party.

Microsoft Mobile may, in its sole discretion, change, correct or discontinue the Service in whole or in part. The Service may not be available during maintenance breaks and other times. To ensure you have the latest device software and applications, your device may automatically check for the availability of software updates from Microsoft Mobile. If any are detected you will be

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prompted to approve the installation. You may disable automatic checking for updates through settings in your device. You may also install software through available software update channels. If Microsoft Mobile considers a Software update to be important or critical you may not continue using the previous version of the Software. Microsoft Mobile may prevent your use of the previous version of the Software or Service until you install the update.

Microsoft Mobile may disable any Content or Software contained in your Service account for any reason and remove any Content or Software and/or disable copies of any application on your device in order to protect the Service, application providers, wireless carriers over whose network you access the service or any other affected or potentially affected parties.

A particular service may be a pre-release version, for example a beta release, and may not work in the way a final version works. Microsoft Mobile may significantly change any version of Service or Software or decide not to release a final version.

15. Links to Third Party Sites and Content

Microsoft Mobile may include access to sites and services on the Internet or preloaded clients that enable you to interact with sites and services that are owned or operated by third parties and that are not part of the Service. You must review and agree to the terms and conditions of these sites or services before using these sites or services.

Microsoft Mobile has no control over the third party content, sites or services and assumes no responsibility for services provided or material created or published on these third-party sites or services. A link to a third-party site does not imply that Microsoft Mobile endorses the site or the products or services referenced in the site.

In addition, you and other users may create content and links to content within the Service that has not otherwise been submitted to the Service. Microsoft Mobile is not responsible for this type of content or links.

16. Advertisements

Service may include advertisements. Advertisements may be targeted to the content or information stored on the Service, queries made through the Service, or other information.

17. Personal Data

The Privacy Policy and any additional privacy information made available to you govern the use of your personal data.

18. Limitation of Liability

The Service is provided on “AS IS” and “AS AVAILABLE” basis. Microsoft Mobile does not warrant that the Service will be uninterrupted or error or virus-free. No warranty of any kind, either express or implied, including but not limited to warranties of title, non-infringement, merchantability, or fitness for a particular purpose, is made in relation to the availability, accuracy, reliability, information or content of the Service. You expressly agree and acknowledge that the use of the Service is at your sole risk and that you may be exposed to content from various sources.

Except for liability for death or personal injury caused by its gross negligence or intentional misconduct, in no case will Microsoft Mobile be liable for any indirect, incidental, punitive or consequential damages resulting from your use of or inability to use the Service.

19. Indemnification

You agree to defend and indemnify Microsoft Mobile from and against all third party claims and all liabilities, assessments, losses, costs or damages resulting from or arising out of (i) your breach of the Terms, (ii) your infringement or violation of any intellectual property rights, other rights or privacy of a third party, or (iii) misuse of the Service by a third party where the misuse was made possible by your failure to take reasonable measures to protect your username and password against misuse.

20. Miscellaneous

20.1 Choice of Law

The Terms are governed by the laws of Finland without regard to its conflicts of law provisions.

20.2 Validity

The Terms neither exclude nor limit any of your mandatory rights in your country of residence that cannot by law be waived. If a provision of the Terms is found to be invalid, the remaining provisions will not be affected and the invalid provision will be replaced with a valid provision that comes closest to the result and purpose of the Terms. In the event one or more provisions

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of these Terms are not relevant to your use of the Service, it shall not impact the validity or enforceability of any other provision of the Terms or the Terms as a whole. If there is any conflict between these Microsoft Mobile Service Terms and the Privacy Policy, the provisions of these Microsoft Mobile Service Terms prevail. The provisions of the Terms that are intended to survive termination of your registration remain valid after termination.

20.3 Changes in Terms
Microsoft Mobile may modify the Terms at any time without prior notice. If the Terms are changed in a material, adverse way, Microsoft Mobile will provide a separate notice advising of the change.

You are responsible for regularly reviewing the Terms. Your continued use of the Service constitutes your consent to any changes and modification.

21. Intellectual Property

The Service, Content and Software are protected under international copyright laws. Microsoft Mobile claims copyrights in its Service, Content, and Software to the maximum extent of the law. Subject to the Terms, Microsoft Mobile retains all right, title and interest in the Service, its Content, the Software and in all other Microsoft Mobile products, software and other properties provided to you or used by you through the Service.

22. Assignment

Microsoft Mobile may assign its rights and obligations under these Terms to its corporate parent, any of its subsidiaries, or to any company under common control with Microsoft Mobile. Additionally, Microsoft Mobile may assign its rights and obligations under these Terms to a third party in connection with a merger, acquisition, sale of assets, by operation of law or otherwise.

WE CARE ABOUT YOUR PRIVACY

Microsoft Mobile Ltd., including its affiliates, is committed to respect your privacy and to comply with applicable data protection and privacy laws. This privacy policy ("Policy") describes how we collect and use personal data where Microsoft Mobile is the data controller or where we refer to the applicability of this Policy. "Personal data" means information relating to you or another identifiable individual.

We will give you additional privacy information that is specific to a product or service in Supplements to this Policy and other notices you may see while using our products or services. If there is a difference between such notices and this Policy, the notices should be considered first.

Software on your device may access your information. Our products or services may contain links to other companies' websites and services that have privacy policies of their own. Microsoft Mobile is not responsible for the privacy practices of others and we recommend you read their privacy notices.

If you do not agree with this Policy, do not use our products and services or provide Microsoft Mobile with your personal data.

What Information Do We Collect?

We collect your personal data and other information when you make a purchase, use or register into our products and services, take part in campaigns or research, or otherwise interact with us. This includes following categories:

- **Product and service activations**

  Microsoft Mobile products and services may require electronic activation, where your device and application type, as well as unique device, application, network and subscription identifiers are sent to Microsoft Mobile. Depending on your device model and settings, device location at the time of the first power up may also be collected.
- **Use of products and services**

  When you access our services online, our web servers automatically create records of your visit. These records typically include IP-address, access times, the sites linked from, pages visited, the links and features used, the content viewed or requested, browser or application type, language and other such information. See also our Cookie policy.

  Our applications may contact our servers periodically, for example to check for updates or to send us information relating to service usage. Additionally, we may invite you to join voluntary product and service improvement or research programs where detailed information is collected. See Supplements to this Policy for more details.
- **Information you provide us with**

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When you create an account, make a purchase, request services, participate in research or campaigns or otherwise interact with us, we may ask for information such as your name, email address, phone number, street address, user names and passwords, feedback, information relating to your devices, age, gender, and language, bank account number, credit card details and other such financial information.

We also maintain records of your consents, preferences and settings relating to, for example, location data, marketing and sharing of personal data.

- **Your transactions with us**

  We maintain records of your purchases, downloads, the content you have provided us with, your requests, agreements between you and Microsoft Mobile, the products and services provided to you, payment and delivery details, your contacts and communications and other interactions with us. We may, in accordance with applicable law, record your communication with our customer care or with other such contact points.

- **Positioning and Location data**

  Location-based services establish location through the use of satellite, mobile, Wi-Fi or other network based positioning methods. These technologies may involve exchanging your location data and unique device and mobile, Wi-Fi or other network related identifiers with Microsoft Mobile. Our products may operate on multiple device platforms, applications and services which may also collect your location data. We do not use this information to identify you personally without your consent.

  When you use our location based services and features, for example location based search, navigation and routing or request for map data, your location data is sent to Microsoft Mobile to serve you with the right content which may also include location based advertising.

Why Do We Process Personal Data?

Microsoft Mobile may process your personal data for the following purposes. One or more purposes may apply simultaneously.

- **Providing products and services**

  We may use your personal data to provide you with our products and services, to process your requests or as otherwise may be necessary to perform the contract between you and Microsoft Mobile, to ensure the functionality and security of our products and services, to identify you as well as to prevent and investigate fraud and other misuses.

- **Accounts**

  Some services may require an account to help you manage your content and preferences. For more information, see our account supplement.

- **Developing and managing products and services**

  We may use your personal data to develop and manage our products, services, customer care, sales and marketing. We may combine personal data collected in connection with your use of a particular Microsoft Mobile product and/or service with other personal data we may have about you, unless such personal data was collected for a different purpose.

- **Communicating with you**

  We may use your personal data to communicate with you, for example to inform you that our services have changed or to send you critical alerts and other such notices relating to our products and/or services and to contact you for customer care related purposes.

- **Marketing, advertising and making recommendations**

  We may contact you to inform you of new products, services or promotions we may offer and to conduct market research when we have your consent or it is otherwise allowed. We may use your personal data to personalise our offering and to provide you with more relevant services, for example, to make recommendations and to display customised content and advertising in our services. This may include displaying Microsoft Mobile and third party content.

Do We Share Personal Data?

We do not sell, lease, rent or otherwise disclose your personal data to third parties unless otherwise stated below.

- **Your consent and social sharing services**

  We may share your personal data if we have your consent to do so. Some services may allow you to share your personal data with other users of the service or with other services and their users. Please consider carefully before disclosing any personal data or other information that might be accessible to other users.

- **Microsoft Mobile companies and authorised third parties**

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We may share your personal data with other Microsoft Mobile companies or authorised third parties who process personal data for Microsoft Mobile for the purposes described in this Policy. This may include for example billing through your network service provider or otherwise, delivery of your purchases, providing services including customer service, managing and analysing consumer data, credit checks, conducting research and managing marketing and other such campaigns. When you purchase a Microsoft Mobile product from us with a network service provider plan, we may need to exchange information with your network service provider to provide you with such service.

We may conduct joint marketing and other communications with our partners, for example your mobile operator. To avoid duplicate or unnecessary communications and to tailor the message to you we may need to match information that Microsoft Mobile has collected with information that the partner has collected where this is permitted by law.

These authorised third parties are not permitted to use your personal data for any other purposes. We require them to act consistently with this Policy and to use appropriate security measures to protect your personal data.

- **International transfers of personal data**

  Our products and services may be provided using resources and servers located in various countries around the world. Therefore your personal data may be transferred across international borders outside the country where you use our services, including to countries outside the European Economic Area (EEA) that do not have laws providing specific protection for personal data or that have different legal rules on data protection, for example, the United States of America. In such cases we ensure that there is a legal basis for such a transfer and that adequate protection for your personal data is provided as required by applicable law, for example, by using standard agreements approved by relevant authorities (where necessary) and by requiring the use of other appropriate technical and organisational information security measures.

- **Mandatory disclosures**

  We may be obligated by mandatory law to disclose your personal data to certain authorities or other third parties, for example, to law enforcement agencies in the countries where we or third parties acting on our behalf operate. We may also disclose and otherwise process your personal data in accordance with applicable law to defend Microsoft Mobile's legitimate interests, for example, in civil or criminal legal proceedings.

- **Mergers and Acquisitions**

  If we decide to sell, buy, merge or otherwise reorganise our businesses in certain countries, this may involve us disclosing personal data to prospective or actual purchasers and their advisers, or receiving personal data from sellers and their advisers.

How Do We Address The Privacy of Children?

Microsoft Mobile products and services are typically intended for general audiences. Microsoft Mobile does not knowingly collect information of children without the consent of their parents or guardians. Microsoft Mobile publishes safety guidelines for using internet services in our websites.

How Do We Address Data Quality?

We take reasonable steps to keep the personal data we possess accurate and to delete incorrect or unnecessary personal data.

We encourage you to access your personal data through your account from time to time to ensure that it is up to date.

What Steps Are Taken To Safeguard Personal Data?

Privacy and security are key considerations in the creation and delivery of our products and services. We have assigned specific responsibilities to address privacy and security related matters. We enforce our internal policies and guidelines through an appropriate selection of activities, including proactive and reactive risk management, security and privacy engineering, training and assessments. We take appropriate steps to address online security, physical security, risk of data loss and other such risks taking into consideration the risk represented by the processing and the nature of the data being protected. Also, we limit access to our data bases containing personal data to authorised persons having a justified need to access such information.

How Do We Use Cookies and Web Beacons?

Microsoft Mobile uses cookies, web beacons and other similar technologies to operate and improve our websites and offering. We also use cookies for personalisation and to display ads. Some Microsoft Mobile websites use third party advertising technologies, such as DoubleClick, to serve ads.

Our domains may include third party elements that set cookies on behalf of a third party, for example relating to third party social network. Please visit our Cookie policy to find out more about how Microsoft Mobile uses cookies and how you can disable cookies by browser settings or otherwise.

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What Are Your Rights?

You have a right to know what personal data we hold about you. You have a right to have incomplete, incorrect, unnecessary or outdated personal data deleted or updated. You have a right to unsubscribe from direct marketing messages and to request that we stop processing your personal data for direct marketing purposes or on other compelling legal grounds. However, if you opt-out from marketing and other communications from Microsoft Mobile, critical alerts may still be sent to you.

You may exercise your rights by contacting us or by managing your account and choices through available profile management tools on your device and our services. In some cases, especially if you wish us to delete or stop processing your personal data, this may also mean that we may not be able to continue to provide the services to you.

Who Is The Controller of Your Personal Data?

Microsoft Mobile Ltd. of Keilalahdentie 2–4, 02150 Espoo, Finland is the controller of your personal data.

In addition, the Microsoft Mobile affiliate providing the product or service may be a controller of your personal data. You may find the identity of the controller and its contact details by reviewing the terms and conditions of such a product or service or by using contact information provided in the applicable Microsoft Mobile websites.

In matters pertaining to Microsoft Mobile's privacy practices you may also contact us at:

Microsoft Mobile Ltd.
c/o Privacy
Keilalahdentie 2-4
02150 Espoo, Finland

U.S. Safe Harbor Privacy Framework
Personal information collected on Microsoft Mobile sites and services may be stored and processed in the United States or any other country where Microsoft or its affiliates, subsidiaries or service providers maintain facilities. Microsoft abides by the U.S.-EU Safe Harbor Framework and the U.S.-Swiss Safe Harbor Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Economic Area, and Switzerland. To learn more about the Safe Harbor program, and to view our certification, please visit **www.export.gov/safeharbor/**.

As part of Microsoft's participation in the Safe Harbor program, we use TRUSTe, an independent third party, to resolve disputes you have with us in connection with our policies and practices. If you would like to contact TRUSTe, please visit **https://feedback-form.truste.com/watchdog/request**.

Changes to This Privacy Policy

Microsoft Mobile may from time to time change this Policy or change, modify or withdraw access to this site at any time with or without notice. However, if this Policy is changed in a material, adverse way, Microsoft Mobile will post a notice advising of such change at the beginning of this Policy and on this site's home page for 30 days. We recommend that you re-visit this Policy from time to time to learn of any such changes to this Policy.

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